

Electronic Acknowledgement Receipt

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International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/Shannon Vitullo
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	Response-94702.pdf	360408 0430d7573bcb598c8aadf8babb94f3c eaab4287	no	17

Warnings:

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Total Files Size (in bytes):	360408
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